

What you can do about abuse through technology



Hard words



This book has some hard words.

The first time we write a hard word

• the word is in blue

• we write what the hard word means.

You can get help with this book



You can get someone to help you

read this book

know what this book is about



• find more information.

About this book



The eSafety Commissioner wrote this book.

When we say **we** it means the eSafety Commissioner.



The eSafety Commissioner wants to help make your time **online** safe.



Online means when you use

- the internet
- phone apps



games

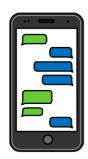




social media.
 For example, Facebook or Instagram.



This book is about **technology facilitated abuse**.



Technology facilitated abuse means abuse that happens online or through technology.

We call this abuse through technology.



Technology can be

a mobile phone

a tablet

• a laptop or computer.



Abuse through technology can be when someone uses technology to

control or scare you



threaten you or your family





• follow you or find out where you are



• get private information about you





harass or abuse you.

Harass is when someone bothers you with a lot of text messages or phone calls.



Abuse through technology is

not OK

and



• **not** your fault.



It is against the law to threaten someone using technology.



You have the right to feel safe.

The person who abuses you can be anyone.



They can be

- your boyfriend or girlfriend
- your husband or wife



a partner who you are not with anymore



- a carer
- a paid support worker



- a housemate
- your family or friend



a stranger.





Domestic and family violence is when someone hurts

- another person in their family
- their partner.



The violence can be

- abuse
- threats
- physical violence.



The violence can happen between

- family members
- a person and their carer.



The violence can happen when one person tries to have more power and control.

About abuse through technology

Abuse is **not** always physical.



Abuse can be

 calls, texts or emails that make you sad or scared



 when things about you are put on social media that are rude or embarrass you



 when someone asks you to do something that does not feel right



 when someone stops you using your phone to call family and friends.





Abuse through technology can also be **image based abuse**.

Image based abuse is when someone puts

intimate images of you online that you do not

want to share.



Intimate images can be photos or videos of

- you naked
- your private body parts



- you doing something private.
 - For example,
 - having sex



having a shower.



It can be abuse through technology if someone

knows things from your private calls or messages



pretends to be you on your social media







calls or messages you all the time to find out where you are





sends you messages you do **not** want.





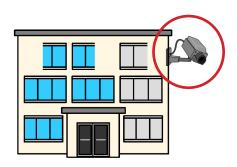
It can also be abuse through technology if someone

 makes you send nude pictures when you do **not** want to





 finds out where you are through an app on your phone or computer



follows what you are doing when you
do not know about it.
 For example, when someone watches you
with a hidden camera.

How to tell if something is wrong



Your phone or computer might be used in the wrong way by someone else if

• you can **not** access your accounts



 your passwords have been changed and you do not know who did it



strange posts are made on your social media



your phone or computer do **not** work normally





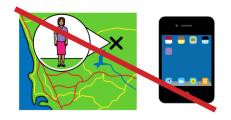
 a fake social media account has been set up with your name.



What can I do to stay safe?

There are things you can do to stay safe.

Keep phones and computers safe



Turn off **location services** in the settings of all technology you use.

Location services tell people where you are.



Do not post where you are on social media.



Be careful about who you make friends with online.

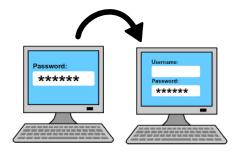
What can I do if someone abuses me through technology?

There are things you can do if the person who abuses you uses your phone or computer when you do **not** want them to.

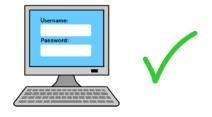


If it is safe you can

 make sure your online accounts do not show where you are



 make new passwords and passcodes for your phone and computer



 sign out of your social media accounts after you use them



talk to someone you trust and ask for help.

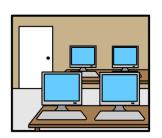
If you need to make plans that you do **not** want the other person to know about you can use a safe phone or computer to look for help.



A safe phone or computer might be

• the phone of someone you trust

or



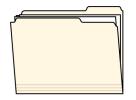
• a computer at the library.



You can also set up a new email account and do **not** use your name in the email address.

For example, funnycat@email.com.

Keep evidence



Keep evidence of the abuse.

Evidence is something that helps us find out what happened.

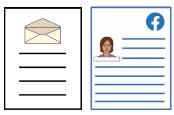


Evidence can be

screenshots



• saved voicemail messages



• printed emails and social media posts



• a diary of what has happened.

Get help

Tell someone what has happened.



You can tell

a friend



someone you trust



• an advocate or support worker.

An advocate is someone who can help you talk to us about what happened.

You or someone you trust can contact people who can help you.

How to get help from the police



If you or your children do **not** feel safe or are in danger right now call the police on 000.

If it is **not** an emergency

call the Police Assistance Line
 on 131 444



visit your local police station.

How to get help from an advocate



An advocate can help you tell us about the abuse.

You can find an advocate using the National Disability Advocacy Program.



www.disabilityadvocacyfinder.dss.gov.au/disability/ndap/

How to get support



1800RESPECT

A free service for people who have had violence or abuse happen to them.

Call 1800 737 732

www.1800respect.org.au



Sunny

Sunny is a free app for your phone made by 1800RESPECT.

It helps women with disability learn about violence, abuse and their rights.

Find the app at

www.1800respect.org.au/sunny



Our Site

A website for women and girls with disability.

Help with resources and information about

- safety from all forms of violence
- human rights
- women's health
- how to make choices
- how to be part of your community.

oursite.wwda.org.au



Daisy

Daisy is a free app for your phone made by 1800RESPECT.

It tells you about local support services for people who experience violence or abuse.

Find the app at

www.1800respect.org.au/daisy





National Disability Abuse and Neglect Hotline

A free, independent and confidential service for reporting abuse and neglect of people with disability.

Anyone can call, including family, friends, service providers or a person with disability.

Call 1800 880 052





NDIS Quality and Safeguards Commission

The NDIS Commission helps with complaints about supports and services you get from NDIS providers.

Call 1800 035 544

www.ndiscommission.gov.au/about/complaints



First Peoples Disability Network Australia

Supports the needs and interests of Australia's First Peoples with disability.

www.fpdn.org.au





Australian Human Rights Commission

Australian Human Rights Commission has a list of disability legal and advocacy services.

www.humanrights.gov.au/our-work/
disability-rights/disability-rights-disabilitylegal-services



Lifeline

Call 13 11 14

www.lifeline.org.au



Beyond Blue

Call 1300 22 4636

www.beyondblue.org.au/getsupport

How to get legal help

A lawyer can help you find other ways to keep safe.

For example, a protection order to stop abuse.



Community Legal Centres Australia

Community Legal Centres give free legal help.

www.clcs.org.au/findlegalhelp



Family Violence Law Help

Family Violence Law Help helps people learn about domestic and family violence and the law in Australia.

You can find where to get help from a lawyer and social support services.

www.familyviolencelaw.gov.au



More information

You can find more information about abuse through technology on our website.



www.esafety.gov.au/women



If you need help to speak or listen

Use the National Relay Service.

communications.gov.au/accesshub/nrs

Call 1800 555 660



Translating and Interpreting Service

Help in languages other than English.

Call 131 450

Acknowledgements

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